

Steve Teeple

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<http://www.steveteeps.com>

As a motivated digital artist, technology advocate, and customer support expert, I am constantly looking to take my knowledge and skills further, all while focusing on incorporating new and evolving technologies. Sharing my love for technology and creativity is my biggest priority. I am a Firm believer in the wisdom "make friends, not contacts." Technology is second nature to me, but I am still very much a people person too, and I know how to be a liaison between the two worlds. I am a fast learner, self motivated, and eager to develop my skills, and help others develop theirs.

SKILLS

Self-Motivated, Quick Learner, Customer Service Professional, Forward Thinking, Apple Hardware And Software Certifications, Purveyor Of New Technology, Previous Dell Certified Technician, Able To Adapt On The Fly, Advanced Knowledge Of Gaming Industry/Community, Dedicated To Development, Gadget Guru, General Knowledge Of Coding, Working Knowledge Of Industry Standard DJ Equipment/Software

SOFTWARE/SPECIALTIES

Advanced Mac OSX Troubleshooting and diagnosis, Experienced with Windows XP/7, Advanced software problem solving, and efficiency expert.

Maxon Cinema 4D, Adobe After Effects, Photoshop, Illustrator, Ableton Live, Logic Pro, Final Cut, Working knowledge of all major browsers, Midi, Video Editing, Post Production, Graphic Design.

ADDITIONAL INFORMATION

I love to meet new and like minded individuals, who share a passion for creativity and an open mind. Aside from my art focus, I also have a deep connection with the gaming industry/community, comic book culture, clothing/fashion, gadget and tech news, and other general nerdy things.

Connect with me online:

Twitter: @SteveTeeps

Facebook: facebook.com/steveteeps

EDUCATION

Milwaukee, WI, USA

Sep 2006 – Dec 2010

University of Wisconsin-Milwaukee

Bachelor's of Interdisciplinary Arts and Technology

Studied advanced new media and software including (but not limited to): Open Frameworks, Max/MSP, motion tracking, processing, physical computing, audio-digital synthesis, projection mapping, graphic design, interactive programming, motion graphics, digital video, and gallery installation work, to name a few.

Graduated with Honors, and was one of the first to graduate from this new program.

EXPERIENCE

San Francisco, CA,
USA

Jan 2013 – Present

Betabrand

Web Production | Support

Part of a creative team responsible for bi-weekly newsletter publications and multiple weekly product launches for a fast-growing e-commerce company.

We produce new, real-world products every week, which are covered consistently in publications such as the New York Times, Wired, Gizmodo, and Boing Boing. We're also developing new models of social interaction and community development in e-commerce.

Learn more about Betabrand at www.betabrand.com

Oakland, CA, USA

Jan 2007 – Present

Steve Teeps

3D Generalist | Digital Sculpter | Audio Visual Performer

<http://www.steveteeps.com> || Visual Art, Animation, Character Modeling, Audio/Visual performance, and Design.

I have been creating visual art for a large range of clients from record labels, to gallery installations for a few years now. Specializing in 3D Animation, Character Design, VJ performances, and other creative ventures, I strive to exceed expectations and to go above and beyond the request of my clients.

I have had the honor of creating work for some incredible people such as Brainfeeder, Alpha Pup Records, Teaching Machine, Dropping Gems, Volt Music Festival, iDN Worldwide, Plant Music, and many more.

In addition to my visuals I DJ and help design posters/flyers for large scale electronic music tours, and shows. Previously was heavily involved in promotion, booking, and performance with prominent electronic artists from around the world.

Berkeley, CA, USA

Jun 2011

Apple Inc.

Genius/Mobile Technician

Was a Genius at Apple Bayshore (Milwaukee WI), recently transferred to Apple 4th Street (Berkeley CA) as a mobile technician.

A small list of day to day tasks:

- Solving problems—things happen and I'm there to fix them.
 - Provide frontline customer support at the Genius Bar, including hardware and software troubleshooting and diagnosis.
 - Troubleshooting and repairing Apple hardware and software.
 - Juggling customer and product issues with a genuine sense of urgency.
 - Being one of the go-to people for technical knowledge in the store.
 - Passionate about customer service and a commitment to exceeding expectations.
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USA

Nov 2008 – Dec 2010

University Information Technology Services

Campus Computer Lab Technician

Was one of three technicians who oversaw all operations of the 9 general access computer labs for the University of Wisconsin Milwaukee.

Large scale lab roll outs, Ghost imaging, machine replacement/repair, Dell Certified Technician, Apple imaging and hardware/ software troubleshooting, general Active Directory upkeep, as well as taught and developed classes for PC hardware, and Apple systems for employees. Developed intensive internal documentation on the upkeep and maintenance of campus technology, and strived to teach and enrich others on this knowledge. Worked hand in hand with the Network Operations, Security, Desktop Support, and Research and Development teams on a daily basis to make strict deadlines that effected thousands of students on a day to day basis.

USA

University Information Technology Services

Dec 2007 – Nov 2008

Help Desk Supervisor

Managed and supervised UWM's 24 hour call center help desk. Over saw 8+ employees day to day and evaluated their semesterly raises and progress. Received technical class training along with facilitating extensive customer service courses. Mastery of ticket management software, delegating a small tight knit team, leadership traits, and phone/email based support.

I left this position because I was promoted to a technician for a more in depth role for the University.

AWARDS

2011

IDN Worldwide

Picked as Best Music Video of 2011

2011

Volt Music Festival

International Electronic Music Festival screening of my Music Video for Plant Music

Nov 2009

UWM Student Film Festival

Best in Show